



# Makayla Futrell

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## EMPLOYMENT

January 2022 - Current

### Cashier/Customer Service/Curbside/ Meat and Seafood Ingles Market

- Started as a cashier and quickly moved to customer service due to good communication skills then to curbside and meat and seafood due to my integrity, accountability and dependability.

January 2024 - July 2024

### Cashier Lowe's Home Improvement Center | Lincolnton, NC

- Answered product questions with up-to-date knowledge of sales and store promotions.
- Accepted cash and credit card payments, issued receipts and provided change.

April 2022 - October 2023

### Ice Cream Server Riverbend Creamery | Lincolnton, NC

- Maintained cleanliness of showcase, lobby and patio area, remaining attentive to trash, tables and chairs.
- Greeted guests pleasantly, discussing specialty flavors and answering allergen concerns.

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## EDUCATION

August 2024

Casualty And Property License

InsurAcademy, North Carolina

Member of the National Honors Society

May 2024

Lincoln Charter School, Lincolnton

Member of the National Honors Society

May 2024

**Associate of Arts**

Gaston College, Dallas, NC

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## NATIONAL HONOR SOCIETY

During my freshman and sophomore years of high school, I was an active member of the National Beta Club, an organization that fosters academic achievement and leadership. My dedication was recognized, and in my junior and senior years, I was invited to join the National Honor Society, one of the most prestigious organizations in high schools across the country.

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## OBJECTIVE

I am seeking to become a licensed property and casualty insurance agent. Helping to further my communication skills, knowledge of the insurance industry and regulations and time-management.

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## SKILLS

- Customer Assistance
- Cash Register Operation
- Payment Processing
- Returns processing
- Time management skills
- Customer Service
- Loss Prevention

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## **PROPERTY AND CASUALTY LICENSE**

I received by Property and Casualty License from InsurAcademy on August 23, 2024.