Madison Carter

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High Point, NC

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Experience

University Kitchen- High Point, NC • Waitress/Cashier

MAY 2021-PRESENT

* Gained time management and multitasking skills while waiting on several tables at once.
* Memorized 30 menu items to give customers recommendations.
* Created a warm environment for new and returning customers.
* Provided support by answering 25+ phone calls daily, explaining special menu items and taking orders.
* Swiftly and successfully resolved conflict resulting in customer satisfaction 100% of the time.

East Coast Wings- Thomasville,NC • Waitress/Cashier

APRIL 2017- MAY 2021

* Help serve lunch and dinner to 50-100 guests daily in a timely manner in a corporate store.
* Continued to warmly greet new and returning customers to create customer loyalty.
* Always love to provide the optimal customer experience by accurately taking customer orders and safely handling food.
* Using verbal communication skills to ensure that the customers are always satisfied.
* Rotated weekly specials and memorized menu items to give recommendations.

Education

InsurAcademy- Property and Casualty Insurance

FEBRUARY 2024- MARCH 2024

* Received necessary education to obtain licenses.
* Understand specific policies.
* Passed NC state examinations.

East Davidson High School- Thomasville, NC

OCTOBER 2016- FEBRUARY 2020

* Graduated early with 3.7 GPA.
* Took honors classes

Skills

* Time management
* Verbal communication
* Multitasking
* Memorization
* Leadership
* Working well under pressure
* Creative problem solving